Accessibility Statement for Website and Mobile Application

Attachment 1 to the Guidelines on the Accessibility of IT Tools

Model Accessibility Statement for Websites and Mobile Applications for Entities under Art. 3, Paragraph 1-bis of Law No. 4 of January 9, 2004.

Soco S.P.A. is committed to making its website accessible, in accordance with Law No. 4 of January 9, 2004. This accessibility statement applies to www.cieloalto.it.

Compliance Status: Not compliant *Note: Select this option only if most of the requirements of the standard or technical specification are not met.*

c) This website does not comply with the requirements of Appendix A of the UNI CEI EN 301549 standard. The case(s) of non-compliance and/or derogation(s) are listed below.

Inaccessible Content The content listed below is inaccessible for the following reason(s):

a) **Non-compliance with Law No. 4 of January 9, 2004.**

- **Dialog boxes without accessible names:** Some ARIA elements with the "dialog" or "alertdialog" role lack descriptive labels, making it difficult for screen readers to understand the purpose of pop-up windows (e.g., modal pop-ups).

- **Insufficient contrast between text and background:** Some texts and sections (e.g., paragraphs with c-blue classes on a light background) have an inadequate contrast ratio, causing reading difficulties for people with visual impairments.

- **Form fields without associated labels:** Some form inputs are not correctly associated with descriptive labels, making it difficult for assistive technology users to understand their function.

- **Interactive elements too small or too close together:** Some clickable elements (e.g., buttons, input fields) have insufficient size or spacing, creating difficulties for users with motor disabilities or those navigating from touch devices.

- **Improvable semantic order and DOM structure:** Some elements do not respect the intended semantic or visual order (e.g., tabbing is not always consistent), hindering navigation for those using assistive technologies.

- **Focus management on new content:** When dynamic elements (e.g., pop-ups) are opened, the focus is not always shifted to the new content, creating confusion for screen reader users.

- **HTML5 landmarks not always present or used correctly:** The partial or missing use of semantic landmarks (<nav>, <main>, <aside>, <header>, <footer>, etc.) limits fast navigation for screen reader users.

- **Custom controls lacking ARIA roles or labels:** Some custom interactive controls do not have adequate ARIA roles or descriptive labels, reducing the comprehensibility of their functions.

Drafting of the Accessibility Statement This statement was drafted on 04/07/2025. *[The information in the statement must be derived from one of the following analyses: self-assessment carried out directly by the provider using software.]*

Method for Submitting Reports and Contact Information of the Provider Any report due to a lack of accessibility on the site can be sent to accessibility@socoweb.it, indicating the page where the problem was

found and specifying the type of issue. The provider commits to responding to reports within 30 days of receipt.

Method for Submitting Reports to AgID (Agency for Digital Italy) In case of an unsatisfactory response or no response within thirty days to the notification or request, the interested party can submit a report using the following link: [link to AgID reporting tool, which was missing in the original text].

Information about the Website / Mobile Application

1. **Publication date of www.cieloalto.it:** 28/02/2024

2. **Usability tests performed:** No

Information about the Organization

1. **Number of employees with disabilities in the administration:** 4

2. **Number of workstations for employees with disabilities:** 2